4. Coordination and Social Models

Part 3:
Coordination models (I):
Social Models

Social Structures.

Javier Vázquez-Salceda

MASD

Introduction to Social Models

• Social Studies and Organizational Studies
• Social Structures
• Agent Societies
Social studies
Sociology and Societies

- **Sociology** is a discipline that results from an evolution of moral and ethical philosophy in order to describe the interactions that arise among the members of a group, and the social structures that are established.
- The aim of any **society** is to allow its members to coexist in a shared environment and pursue their respective goals in the presence and/or in co-operation with others.
  - Global goals and requirements
  - Predictability
  - Explicit rules and interaction possibilities
- This can also be applied to digital societies composed by computational entities
  - Agent societies

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Social studies
Role

- One of the main concepts we find in complex social structures is **role**.
  - A role is a description of the tasks and objectives to be performed by an entity.
  - The idea is that it is not important who plays the role as far as there are enough entities enacting it.
- Roles have been extensively studied in the **Organizational Theory** field, in order to study
  - the relationships among the social roles an individual may play,
  - the obligations and authorizations that are associated to each one of those roles, and
  - the interaction of roles in the distribution of labour mechanisms.
Social studies
Organizational studies

- **Organizational studies**, **organizational behavior**, and **organizational theory** are related terms for the academic study of **organizations**, examining them using the methods of **economics, sociology, political science, anthropology**, and **psychology**.

- Concepts, abstractions and techniques coming from organizational theories and organizational design have been used in MAS.
  - **Organization theory** is a descriptive discipline, mainly focusing on describing and understanding organizational functioning.
  - **Organization design** is a normative, design-oriented discipline that aims to produce the frameworks and tools required to create effective organizations.

Social Studies
Organization design

- **Organization design** involves the creation of roles, processes, and formal reporting relationships in an organization.

- One can distinguish between two phases in an organization design process:
  - **Strategic grouping**, which establishes the overall structure of the organization (its main sub-units and their relationships), and
  - **Operational design**, which defines the more detailed roles and processes.

- The most frequently cited book is Thompson (1967); other key works include Galbraith (1973) and Lawrence & Lorsch (1967).
Social Structures

- In open systems, some kind of structure should be defined in order to ease coordination in a distributed control scenario.
- A good option taken from human and animal interactions is the definition of social structures.
- Social structures define a social level where the multi-agent system is seen as a society of entities in order to enhance the coordination of agent activities (such as message passing management and the allocation of tasks and resources) by defining structured patterns of behaviour.

Social Structures

Aim

- Social structures reduce the danger of combinatorial explosion in dealing with the problems of agent cognition, cooperation and control, as they impose restrictions to the agents’ actions.
- These restrictions have a positive effect, as they:
  - avoid many potential conflicts, or ease their resolution
  - make easier for a given agent to foresee and model other agents’ behaviour in a closed environment and fit its own behaviour accordingly.
Social Structures

Sociological classification

- Social structures are classified by Findler et al. [3] in:
  - An **alliance** is a temporary group formed voluntarily by agents whose goals are similar enough. The agents give up, while in the alliance, some of their own goals and fully cooperate with the other members of the alliance. Agents stay in the alliance as long as it is in their interest, thereafter they may join another alliance or stay on their own.
  - A **team** is a group formed by a special agent (called the team leader) who recruits qualified members to solve a given problem.
  - A **coalition** is similar to an alliance, as it is a temporary group where members do not abandon their individual goals but engage only in those joint activities whose goals are not in conflict with their own goals.
  - A **convention** is a formal description of forbidden or preferred goals or actions in a group of agents.
  - A **market** is a structure which defines two prominent roles (buyer and seller) and defines the mechanisms for transacting business.

Organizational classification

- A more generic approach is proposed by V. Dignum [2], where social structures are divided in three groups:
  - **Markets**, where agents are self-interested, driven completely by their own goals. Interaction in markets occurs through communication and negotiation.
  - **Networks**, where coalitions of self-interested agents agree to collaborate in order to achieve a mutual goal. Coordination is achieved by mutual interest, possibly using trusted third parties.
  - **Hierarchies**, where agents are (almost) fully cooperative, and coordination is achieved through command and control lines.

- the three groups proposed by V. Dignum aim to classify both human and software agent organizations.
Social Structures
Organizational classification

<table>
<thead>
<tr>
<th>Type of society</th>
<th>Market</th>
<th>Network</th>
<th>Hierarchy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coordination</td>
<td>Open</td>
<td>Trust</td>
<td>Closed</td>
</tr>
<tr>
<td>Relation form</td>
<td>Price mechanism</td>
<td>Collaboration</td>
<td>Supervision</td>
</tr>
<tr>
<td>Tone or climate</td>
<td>Precision/ suspicion</td>
<td>Open-ended mutual benefits</td>
<td>Formal/ bureaucratic</td>
</tr>
<tr>
<td>Conflict Resolution</td>
<td>Haggling (Resort to courts)</td>
<td>Reciprocity (Reputation)</td>
<td>Supervision</td>
</tr>
</tbody>
</table>

Table 1.1: V. Dignum et al. classification of Social Structures.

- this classification is useful at the design stage, as it tries to motivate the choice of one of such structures based on their appropriateness for a specific environment.

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Social Structures
Organizational classification

- **Market structures** are well-suited for environments where the main purpose is the *exchange* of some goods.

- Three tasks to be performed by facilitator agents:
  - *Matchmaking* facilities to keep track of the agents in the system, their needs and mediate in the matching of demand and supply of services;
  - *Identification* and *Reputation* facilities to build confidence for customers and offer a certain degree of guarantees to all its members despite the openness of the system.
Social Structures
Organizational classification

- **Network structures** are well-suited for environments where (dynamic) collaboration among parties is needed.
- Three tasks to be performed by facilitation agents
  - *Gatekeeper*, which is responsible for accepting and introducing new agents into the society;
  - *Notaries* are facilitator agents which keep track of collaboration contracts settled between agents,
  - *Monitoring agents* can check and enforce the rules of interaction that should guide the behaviour in the society.

Social Structures
Organizational classification

- **Hierarchical structures** are well-suited for environments where the society’s purpose is the efficient production of some kind of results or goods or the control of an external production system.
- In these environments a reliable control of resources and information flow requires central entities that manage local resources and data but also needs quick access to global ones.
- Two main facilitation tasks are identified:
  - *Controllers*, which monitor and orient the overall performance of the system or a part of it;
  - *Interface agents* responsible for the communication between the system and the outside world.
Agent Societies
Social abstractions: Role, Group, Role Dependency

- **Roles** identify activities and services necessary to achieve social objectives and enable to abstract from the specific individuals that will eventually perform them.
  - From the *society design perspective*, roles provide the building blocks for the agent systems that can perform the role,
  - From the *agent design perspective*, roles specify the expectations of the society with respect to the agent’s activity in the society.
- In essence, role models deal with collaboration and coordination and specify collaboration relationships between entities without fixing a priori the complete interaction process.

Roles can be organized into **Groups**.

- In its most basic form, groups are just a way to refer to a set of roles.
- Goals and tasks can be assigned to groups.
- Behavioural or interaction restrictions can be assigned to groups, too.
- For any society, the trivial group of roles is the group that contains all roles in the society.
Agent Societies
Social abstractions: Role, Group, Role Dependency

- Finally, **role dependency** between two roles means that one role is dependent on another role for the realization of its objectives.
  - Societies establish *dependencies* and *power relations* between roles, indicating relationships between roles.
  - These relationships describe how actors can interact and contribute to the realization of the objectives of each other. That is, an objective of a role can be delegated to, or requested from, other roles.

Agent Societies
Characteristics

- **Role models** reflect social competence of agents
  - modelled by rights and obligations
  - influence agent behaviour
  - resulting in typical speech acts and protocols for society build-up
- Role models allow to ensure some global system characteristics while also preserving individual flexibility
  - Explicit rights and obligations allow to commit to specific roles
  - roles guarantee global behaviour
  - role descriptions are represented by formal models
- **Interaction models** reflect workflows and business processes
  - Explicit procedures and access
  - Scenes descriptions are formally specified which allows verification
  - Animation of societies
Electronic Organizations

- Electronic Organizations
- Virtual Organizations
- MOISE+
- OperA

What is an Organization?

- Organizations are structured, patterned systems of activity, knowledge, culture, memory, history, and capabilities that are distinct from any single agent [Gasser 01]
  -> Organizations are supra-individual phenomena

- A decision and communication schema which is applied to a set of actors that together fulfill a set of tasks in order to satisfy goals while guaranteeing a global coherent state [Malone 87]
  -> Definition by the designer, or by actors, to achieve a purpose
What is an Organization?

- An organization is characterized by: a division of tasks, a distribution of roles, authority systems, communication systems, contribution-retribution systems [Bernoux 85]
  \[\rightarrow\] Pattern of predefined cooperation

- An arrangement of relationships between components, which results into an entity, a system, that has unknown skills at the level of the individuals [Morin 77]
  \[\rightarrow\] Pattern of emergent cooperation

Electronic Organizations

Definition

- An Organization is a supra-agent pattern of emergent cooperation or predefined cooperation of the agents in the system, that could be defined by the designer or by the agents themselves, for a purpose.

  \[\rightarrow\] Pattern of emergent/potential cooperation
  - Organizational entity, institution, social relations, commitments

  \[\rightarrow\] Pattern of predefined cooperation
  - Organizational structure, norms, …
Electronic Organizations

Historical Remarks

- 70 → 90: Beginnings
  - Area of Interest in Distributed Hearsay-II [Lesser 80]
  - An Organizational View on Distributed Systems [Fox 81]
  - DVMT [Corkill 83, Pattison 87]
  - MACE [Gasser 89], Roles [Werner 89]

- 90 → 00: Maturation
  - Dependence Theory [Castelfranchi 92]
  - CASSIOPEE [Collinot 96], MARSO [MARCIA 97]
  - AGR [Ferber 98], TAEMS [Decker 96], TEAMS [Tambe 98]
  - Computational Organization Research [Carley 99]

- 00 → now: “Golden Age”
  - MAAMAW 01 “Organizations in MAS”
  - Workshops on Norms, Institutions, Organizations in ICMAS, AAAI, AAMAS
  - COIN (Coordination, Organizations, Institutions and Norms in MAS)
    http://www.pcs.usp.br/~coin

Electronic Organizations

Comprehensive View

Pattern of Emergent Cooperation
Agents don’t know about organization

Pattern of Predefined Cooperation
Agents know about organization

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### 4. Coordination and Social Models

#### Electronic Organizations

**Comprehensive View**

<table>
<thead>
<tr>
<th>Agents don't know about organization</th>
<th>MANTA</th>
<th>Social Reasoning Mechanism</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agents know about organization</td>
<td></td>
<td>Contract Net Protocol</td>
</tr>
</tbody>
</table>

**Pattern of Emergent Cooperation**

- MANTA
- Social Reasoning Mechanism
- Contract Net Protocol

#### Agent Centered Point of View

<table>
<thead>
<tr>
<th>MAS</th>
<th>MASE</th>
<th>GAIA</th>
<th>MESSAGE</th>
<th>STEAM</th>
<th>MOISE+</th>
<th>AGR</th>
</tr>
</thead>
</table>

**Pattern of Predefined Cooperation**

- MAS
- MASE
- GAIA
- MESSAGE
- STEAM
- MOISE+
- AGR

**Organization Centered Point of View**

#### Social Concepts

- « The social concepts are all focused on the agents’ behavior seen as a social entity » [Lemaître 98]

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4. Coordination and Social Models

Electronic Organizations
Organization Centered Point of View

« The leading concept is the group or the organization instead of the agent » [Lemaître 98]

Electronic Organizations
Where to program the organization?

<table>
<thead>
<tr>
<th>Agents don’t know about</th>
<th>Agents know about</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Organization is observed. Implicitly programmed in Agents, Interactions, Environment.</strong></td>
<td><strong>Organization is observed. Coalition mechanisms programmed in the Agents.</strong></td>
</tr>
<tr>
<td><strong>Pattern of Emergent Cooperation</strong></td>
<td><strong>VIRTUAL ORGANIZATIONS</strong></td>
</tr>
<tr>
<td><strong>Agent Centered Point of View</strong></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Organization Centered Point of View</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cooperation</td>
</tr>
</tbody>
</table>

Organization is a design model. It may be hard coded in the Agents.

Organization is programmed in the Agents and/or in specialized middleware services.

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MOISE+

- Model of Organization for multi-agent SystEms [4],[5]
- http://www.lti.pcs.usp.br/moise
- Distinguishes three main dimensions in the organization of a Multi-Agent System:
  - Structural Specification
    - Groups, links, roles
    - Compatibilities, multiplicities
    - inheritance
  - Functional Specification
    - Global goals, plans,
    - Missions, schemas,
    - preferences
  - Deontic Specification
    - Permissions, Obligations

MOISE+

Structural Specification

Organizational Structure: 3-5-2

Organizational Entity from OS 3-5-2

goalkeeper
back
leader
middle
attacker
defense
attack
player
coach

KEY:
- Roles
- Links
- Groups
MOISE+
Functional Specification

Functional Schema: side_attack

Score a goal

m1, m2, m3

- Get the ball
- Go toward the opponent field
- Be placed in the middle field
- Be placed in the opponent goal area

Shot at the opponent's goal

Kick the ball to the goal area

Go to the opponent back line

Kick the ball to the agent

Committed to m2

MOISE+
Deontic Specification

- Explicit relation between the functional and structural specifications
  - Permissions and obligations to commit to missions in the context of a role
  - To make explicit the normative dimension of a role

<table>
<thead>
<tr>
<th>Role</th>
<th>Deontic Relation</th>
<th>Mission</th>
<th>Temporal Constraint (cf. [carron 01])</th>
</tr>
</thead>
<tbody>
<tr>
<td>Back</td>
<td>Permission</td>
<td>m1</td>
<td>In [0 30]</td>
</tr>
<tr>
<td>Middle</td>
<td>Obligation</td>
<td>m2</td>
<td>during [Attacker]</td>
</tr>
<tr>
<td>Attacker</td>
<td>Obligation</td>
<td>m3</td>
<td>Any</td>
</tr>
</tbody>
</table>
MOISE+
Deontic Specification

Permissions

Obligations

Organisational Entity
Lucio ----- m1
Cafu ----- m2
Rivaldo ----- m3

MOISE+
Implementation

- The first implementation of the MOISE+ model was made using Jason agents.
- There exists an extension of the model (MOISEinst) that is also able to cover some norms.
- Recently MOISE+ has been integrated into the JaCaMo framework [6][7] and implemented in the JaCaMo platform.
  - Model has been aligned with the Agents and Artifacts model.
  - Agents to be implemented in Jason.
OperA

- OperA is a framework for the specification of multi-agent systems. It distinguishes between
  - the mechanisms through which the structure and global behavior of the model is described and coordinated, and
  - the aims and behavior of the service-providers (agents) that populate the model
- It is based on formal semantics that make verification possible.
- The OperA framework represents interaction between agents in a way that:
  - is independent of the internal design of the agents
  - distinguishes organizational characteristics from agents’ own goals
  - creates dynamic links between organizational design and agent populations
  - allows for the adaptation of interaction patterns to the characteristics of specific populations.

OperA Models

- 3 models:
  - **Organizational Model**
    - represents organizational aims and requirements
    - roles, interaction structures, scene scripts, norms
  - **Social Model**
    - represents agreements concerning participation of individual agents (‘job’ contracts for agents)
    - rea = role enacting agent
  - **Interaction Model**
    - represents agreements concerning interaction between the agents themselves (‘trade’ contracts between reas)
OperA
Organization Model Design Steps

- Identify
  - Stakeholders (internal, external)
  - Coordination types
  - Requirements and objectives
    - Global
    - Per stakeholder
  - Role dependencies
  - Norms
- Describe domain ontologies
  - Concepts (and possible relations)
- Specify Social Structure
- Identify partial order of role objectives / dependencies
- Describe scene scripts
- Identify scene transition requirements / consequences
- Specify Interaction Structure
OperA
Organization Model Architecture

OperA
Organizational Model: designing the Environment Level - I

- **Organization**
  - Global objectives and requirements
    - Functional (what)
    - Interaction (how)
  - Objective decomposition (to roles)

- **Stakeholders**
  - Objectives
  - Dependencies
  - Requirements
  - **Role tables**: relation to stakeholders

<table>
<thead>
<tr>
<th>Role</th>
<th>Relation to society</th>
<th>Objectives</th>
<th>Dependencies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Role 1</td>
<td>Stakeholder X</td>
<td>…</td>
<td>Role N</td>
</tr>
<tr>
<td>Role M</td>
<td>From coordination model</td>
<td>…</td>
<td>Role P, Role 1</td>
</tr>
</tbody>
</table>
OperA
Organizational Model: Designing the Environment Level - II

- Identify organizational norms
  - Responsibility analysis
  - Resource analysis
  - Trigger analysis
  - Norm specification
  - Sanction specification

- Norm tables

<table>
<thead>
<tr>
<th>Description</th>
<th>Norm Analysis</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type (O, F, P)</td>
<td>Responsibilities</td>
</tr>
<tr>
<td></td>
<td>Initiator: role</td>
</tr>
<tr>
<td></td>
<td>Action: role</td>
</tr>
<tr>
<td>Triggers</td>
<td>Pre condition: state</td>
</tr>
<tr>
<td></td>
<td>Post condition: state</td>
</tr>
<tr>
<td>Specification</td>
<td>whenever state then role is O,F,P to achieve state otherwise sanction</td>
</tr>
</tbody>
</table>

OperA
Organizational Model: designing the Behavior Level - I

- Social Structure
  - Roles
  - Sub-objectives are identified by means-ends analysis
  - Role dependencies identify interaction between roles -> scenes

ROLE DEFINITION

<table>
<thead>
<tr>
<th>Role id</th>
<th>Identified in Environment Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Objectives</td>
<td>Formalization of objectives identified in the role table</td>
</tr>
<tr>
<td>Sub-objectives</td>
<td>Result of means-end analysis for each role objective</td>
</tr>
<tr>
<td>Rights</td>
<td>From means-end analysis and norm analysis</td>
</tr>
<tr>
<td>Norms</td>
<td>From the Norm analysis in Environment Level</td>
</tr>
<tr>
<td>Type</td>
<td>Roles associated with the coordination model are institutional, and operational roles are in principle external.</td>
</tr>
</tbody>
</table>
4. Coordination and Social Models

OperA
Organizational Model: Role dependencies

OperA
Organizational Model: Role example

<table>
<thead>
<tr>
<th>Role: Knowledge Seeker</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Role id</strong></td>
</tr>
</tbody>
</table>
| **Objectives** | o₁ := request-knowledge  
o₂ := browse-repository |
| **Sub-objectives** | Πo₁ = {get-potential-partners(question, partner-list),  
choose-best-partner(partner-list, partner),  
get-answer(question, partner, answer) } |
| **Rights** | access-repository |
| **Norms** | IF agreed-share(partner)  
THEN OBLIGED publish-repository(answer) |
| **Type** | external |
OperA
Organizational Model: designing the Behavior Level - II

- Interaction Structure
  - Scene scripts
  - Interaction structure
    - Partial ordering of scenes
    - Relationships between scenes
      - Causal dependency: Sequence of scenes
      - Synchronization: AND relation between scenes
      - Parallelism: OR relation between scenes
      - Instantiation: new scene instances

OperA
Organizational Model: Scene script

<table>
<thead>
<tr>
<th>SCENE TABLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scene identifier</td>
</tr>
<tr>
<td>Roles</td>
</tr>
<tr>
<td>Description</td>
</tr>
<tr>
<td>Results</td>
</tr>
<tr>
<td>Patterns</td>
</tr>
<tr>
<td>Norms</td>
</tr>
<tr>
<td>Rationale</td>
</tr>
</tbody>
</table>
4. Coordination and Social Models

OperA
Organizational Model: Interaction Structure

OperA
Organizational Model: Scene example

<table>
<thead>
<tr>
<th>Interaction Scene: Partner Request</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Description</strong></td>
</tr>
<tr>
<td><strong>Roles</strong></td>
</tr>
<tr>
<td><strong>Results</strong></td>
</tr>
</tbody>
</table>

**Patterns**

```
{ request-partner(S, M, question, deadline),
  distribute-request(M, knowledge-owners, answer-deadline) |
  BEFORE request-deadline,
  request-deadline BEFORE answer-deadline,
  answer-deadline BEFORE deadline,
  receive-partners(S, M, question, List) BEFORE deadline,
  AND List = {P: DONE (answer-request( P, M, Yes, question) |
  BEFORE answer-deadline)} }
```

**Norms**

```
OBLIGED request-knowledge(M, knowledge-owners, answer-deadline) |
BEFORE deadline
IF request-knowledge(matchmaker, P, question, deadline) THEN
  OBLIGED answer-request( P, M, YN, question) BEFORE deadline
```
OperA
Social Model design

- Specification of role negotiation scenes
- Specification of negotiator agent

- Based on the role descriptions specified in the OM
  - minimum requirements
  - negotiable characteristics, and their range

<table>
<thead>
<tr>
<th>Role Negotiation Scene: Role R</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Roles</strong></td>
</tr>
<tr>
<td><strong>Results</strong></td>
</tr>
<tr>
<td><strong>Plans</strong></td>
</tr>
</tbody>
</table>
| **Norms** | PERMITTED(N, negotiate-social-contract(A, R)).
  OBLIGED (N, propose-range(char1, min, MAX))... |

OperA
Social Model architecture
OperA
Social Model: Contracts

- A **contract** is a statement of intent that regulates behavior among organizations and individuals
  - Specific norms
    - Time period
    - Terms and conditions
    - Sanctions
- Focus of contracts in OperA
  - Roles to be played (social contracts)
  - Scene performance (interaction contracts)

OperA
Social Model: Social Contracts

- The Social Model results in:
  - Role enacting agent
  - Enactment contract

<table>
<thead>
<tr>
<th>Social Contract</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agent</strong></td>
</tr>
<tr>
<td><strong>Role</strong></td>
</tr>
<tr>
<td><strong>Clauses</strong></td>
</tr>
<tr>
<td>1.</td>
</tr>
<tr>
<td>2.</td>
</tr>
<tr>
<td>3.</td>
</tr>
</tbody>
</table>
OperA
Social Model Design Steps

- For external roles:
  - Identify minimum requirements
  - Identify negotiable characteristics, and their range
- Specify role enactment scripts
  - Negotiator (internal) agent
  - Negotiation pattern for role characteristics

Example:
- Seller agent:
  - Minimum reqs: provide (email) address, allow reference check
  - Negotiable: fee and percs, volume, marketing info,…

- Results in role enacting agent design and contract

OperA
Interaction Model

- Based on script interaction scenes
- Depending on the characteristics of the agents that apply for society roles
- Results in
  - Specific protocols for the scenes, that are supported by the agents

<table>
<thead>
<tr>
<th>Interaction Scene: PC-member role enactment</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Roles</strong></td>
</tr>
<tr>
<td>Society keeper (SK), applicant (A), society register (R)</td>
</tr>
<tr>
<td><strong>Results</strong></td>
</tr>
<tr>
<td>( \rho = \text{contract}(A, \text{PC-member}, \text{SocialContract}) )</td>
</tr>
<tr>
<td><strong>Plans</strong></td>
</tr>
<tr>
<td>( \Pi:\quad \begin{aligned} &amp; \text{contract-agreed}(A, SK, social-contract(A, PC-member, CC)) \text{ BEFORE} \ &amp; \text{contract-agreed}(A, P, social-contract(A, PC-member, CC)) \end{aligned} )</td>
</tr>
<tr>
<td><strong>Norms</strong></td>
</tr>
<tr>
<td>PERMITTED(SK, negotiate-social-contract(A, PC-member))</td>
</tr>
<tr>
<td>OBLIGED(SK, role-description-announced(role(PCmember)))</td>
</tr>
</tbody>
</table>
4. Coordination and Social Models

OperA
Interaction Model architecture

OperA
Interaction Model Design Steps

- For each scene:
  - Identify negotiable landmark range
- Specify script negotiation scripts
  - Negotiator (internal) agent
  - Negotiation pattern for landmarks
  - Other protocol requirements

Example:
- Payment scene:
  - Fixed Landmarks: check credit card, check email identification
  - Negotiable: payment deadline, delivery deadline, fees,…

- Results in interaction protocols and contracts
4. Coordination and Social Models

References


These slides are based mainly in [2], [4], [5], [1], [3] and some material from V. Dignum, O. Boissier, J. S. Sichman and J. F. Hübner